

CC4Skype proud to announce recent new hires

CC4Skype is proud to announce it's expanding workforce. As the company is making the step from star-tup to scale-up, it is making substantial changes.

Details of the release

With newly added email routing capabilities, a next step is taken in providing an intuitive Contact Center solution on top of Skype for Business. With the addition of the extended Social Media functionality, planned for next quarter, CC4Skype will have the most complete, flexible and versatile offering in the Skype for Business Contact Center market. With these improvements, the demand for the Contact Center Solution is swiftly growing, making this the time to also expand CC4Skype's workforce.

In June of this year Gerry de Graaf joined CC4Skype. In his position as Global Channel Leader it is Gerry's responsibility to expand the global partner network. With over 25 years of experience in IT, Gerry's expertise and impressive network allow him to accelerate business worldwide rapidly.

The Global Marketing team was strengthened in September by Willeke Hellenthal, years of experience in IT and Marketing make her a valuable addition. Responsible for the overall marketing organization with brand awareness, partner marketing and digital transformation as focal points

The Pre-Sales team was reinforced with Wim Heldenbergh, Senior Solutions Consultant, who also joined the team in September. Wim is a well-experienced ICT professional with the ability to bridge between technology and sales. With his background as Product Manager for Microsoft Skype for Business with one of our Business Partners and firsthand experience of CC4Skype in the workplace, Wim is the perfect match.

As of mid-October, the Benelux team has moved into a new office building in Vianen, The Netherlands. Brand new meeting rooms are fully equipped to host live demos, webinars as well as training courses for business partners and end customers. The official opening of the CC4Skype Headquarters will take place in the first quarter of 2018 during an event that will be held to mark the introduction of CC4Skype's next software release.

About CC4Skype

CC4Skype offers customer care software for intuitive customer contact. The solution is completely developed for and integrated with Skype for Business. Simple in implementation as well as in use, not only for the customer contact branch but also for receptionists and operators. Professional real-time dashboards and historical reports are included. The client, supervisor, operator and administration interfaces are designed from the users' perspective. Because of the chosen development method, the customer care solution for Skype for Business is trustworthy and scalable.

Contact

CC4Skype Contact

Willeke Hellenthal

Global Marketing Manager

+31 88 268 0707

willeke.hellenthal@cc4skype.com